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M. B. A./M. B. A. (MM)/M. B. A. (HCHM) (Second Semester) Examination, June 2022

(New Course)

HUMAN RESOURCE MANAGEMENT

Paper : MS-201/MMC-201/HCHM-201

Time Allowed : Three hours

Maximum Marks : 70

Note: Attempt all questions. One question from each unit is compulsory. All questions carry equal marks.

Unit-I

1. Define Human Resource Management? Explain the objectives and functions of HRM.

Or

Explain the characteristics and qualities of a personnel

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Manager. Compare and contrast personnel Management versus HRM.

Unit-II

2. Enumerate the importance and steps involved in Human resource planning?

Or

What is Job Analysis? Discuss its importance and various methods of Job Analysis.

Unit-III

3. Define training and explain the significance and steps of training needs assessment.

Or

Explain in detail the process of recruitment and selection of the employees.

Unit-IV

4. What do you understand by Performance Appraisal system? Elaborate any three methods of performance Appraisal.

Or

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Explain the various measures of employee health and safety.

Unit-V

5. What is employee grievance? What are the various causes for employee grievance? Explain the process of grievance handling.

Or

Short notes on : (any three)

- (i) JIT
- (ii) Kaizen
- (iii) Quality circles
- (iv) Lay-off