

Or

What is the role of consultant in Organizational Development? What are the qualities required in the consultant?

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Unit-II

- 2. What do you understand by Organizational Development Action Research? How is it different from pure research. 10+4

Or

There are some inherent strengths and weaknesses of the planned change approaches. Explain the above statement in light of Organizational Development.

Unit-III

- 3. What are Organizational Development interventions? Explain role analysis technique (RAT), Role Negotiation Technique (RNT) and survey feedback method for improving team effectiveness. 7+7

Or

What are the suggestions given by Michael Beer on Organizational Development interventions? What are the techniques of Inter-group problem solving?

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M. B. A. (Third Semester) Examination, 2015

(New & Old Course)

ORGANISATIONAL DEVELOPMENT

Paper : MS-204

Time Allowed : Three hours

Maximum Marks : *New Course : 70*
Old Course : 85

Note : Attempt one question from each unit. All questions carry equal marks.

Unit-I

- 1. Organizational Development helps in increasing organization's effectiveness. Explain the statement in light of process, nature and characteristics of Organizational Development

7+7

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Unit-IV

4. Learning organizations are dynamic in nature. Explain the above statement in context to organizational transformation.

Or

Describe the following :

- (a) Human Process Interventions
- (b) Human Resource Management Interventions
- (c) Inter-group Interventions

Unit-V

5. Discuss the following concept by giving suitable examples :
- (a) Management by objectives
 - (b) Force-field analysis
 - (c) Process Consultation

Or

What are the different factors affecting quality of work life in the organization? How does QWL contribute to organizational growth?